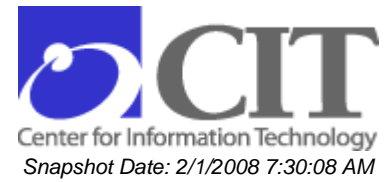


Customer Service Report for LSSB

For the period: Tuesday, January 01, 2008 12:00:00 AM to Thursday, January 31, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
OS/390											
Disks (DASD)	1	1	0	0	0	2	0	0	0	0	0
Other	1	0	0	0	0	1	0	0	0	0	0
OS/390 SOFTWARE											
OTHER SOFTWARE	0	0	0	2	0	1	0	0	1	0	0
Grand Total:	2	1	0	2	0	4	0	0	1	0	0

Total Tickets Closed:	1
Total Tickets Assigned/Pending/Checked Out:	4
Total Tickets Created:	5